

## Grievance List updated as at 26 September 2018

Date	Stakeholder (Grievance Channel)	Entity	Key Issues	Status
Sep 2018	Greenpeace (website report )	PT Ciliandry Anky Abadi (Central Kalimantan)	Deforestation	- <a href="#">Clarification statement</a>
Aug 2018	Greenpeace (website article)	PT Limpah Sejahtera (West Kalimantan)	Fires	- <a href="#">Clarification statement</a>
Jun 2018	Chain Reaction Research (research report)	PT Ciliandry Anky Abadi (Central Kalimantan)	Deforestation	Clarifications have been provided to Chain Reaction Research. - <a href="#">Clarification statement</a>
Jan 2018	Mighty (direct engagement)	FAP Agri (East Kalimantan)	Forest degradation	Clarifications have been provided to Mighty. - <a href="#">Clarification statement</a>
Sept 2016	Mighty (direct engagement)	FAP Agri (East Kalimantan)	Deforestation and fire incidents	Clarifications have been provided to Mighty. - <a href="#">Clarification statement</a>
May 2015	Media reports	PT Setia Agrindo Lestari (Riau)	Peat development and water pollution	Case closed - <a href="#">Case summary</a>
May 2015	Linkar Borneo (Via RSPO)	PT Swadaya Mukti Prakasa (West Kalimantan)	Plasma commitments and fire incidents	Case closed by RSPO on 20 Jul 2016 - <a href="#">Case summary</a>
Oct 2012	Environmental Investigation Agency, AMAN and the community of Muara Tae (Via RSPO)	PT Borneo Surya Mining Jaya (East Kalimantan)	Free, Prior and Informed Consent	Case closed by RPSO on 22 Dec 2015 - <a href="#">Case summary</a> - Additional <a href="#">clarification statement</a> issued on 5 July 2016 - RSPO Case tracker: <a href="http://www.rspo.org/members/complaints/status-of-complaints/view/21">http://www.rspo.org/members/complaints/status-of-complaints/view/21</a>
Feb 2011	International Animal Rescue Indonesia (Via RSPO)	PT Limpah Sejahtera (West Kalimantan)	HCV clearance and HCV management and monitoring	Ongoing discussion with IAR and RSPO. - <a href="#">Case summary</a> - RSPO Case tracker: <a href="http://www.rspo.org/members/complaints/status-of-complaints/view/39">http://www.rspo.org/members/complaints/status-of-complaints/view/39</a>

